

Acceptable Use Policy

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You may not use SelleSend to:

1. **Ship prohibited items** — controlled substances, firearms, explosives, live animals, hazardous materials prohibited by the carrier or by law.
2. **Evade carrier rules** — mis-declare weight, dimensions, content or declared value to obtain lower rates or higher coverage than allowed.
3. **Defraud** — file false or inflated claims, abuse chargebacks, present forged documents, or impersonate another shipper.
4. **Send to sanctioned parties** — OFAC SDN list, embargoed jurisdictions, or any party screened-out by the platform's compliance engine.
5. **Damage the platform** — automated abuse, scraping, denial-of-service, reverse engineering, unauthorized access, or interference with security controls.
6. **Send threatening, illegal, or harmful content** in shipping instructions, notes or recipient communications.

Violations may result in immediate account suspension, claim denial, forfeiture of wallet balance up to the amount of damages, reporting to carriers and insurers, and where required by law, referral to authorities.

Report suspected violations: abuse@sellesend.com