

Terms of Service

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SelleSend Terms of Service

These Terms of Service ("Terms") govern your access to and use of the SelleSend platform, websites, APIs, dashboards and related services (collectively, the "Service"). By creating an account or using the Service you agree to these Terms. If you do not agree, do not use the Service.

1. Account & eligibility

You must be at least 18 years old and capable of entering into a binding contract. You are responsible for keeping your credentials confidential and for all activity that occurs under your account.

2. Use of the Service

- You will use the Service in compliance with applicable law and the SelleSend Acceptable Use Policy.
- You will not reverse engineer, scrape, or interfere with the Service except as permitted by law.
- You authorise SelleSend to integrate with the carriers, payment processors, and third-party services you elect to connect.

3. Fees & payment

Shipping labels, premium tools, protection plans and subscription tiers are billed per the pricing surfaced inside the Service at time of purchase. SelleSend may pass through credit-card processing surcharges that are clearly disclosed before checkout. Bank-to-bank (ACH) funding is provided without a surcharge.

4. Carrier services

Carrier liability is limited to each carrier's published tariff. Any additional protection purchased through SelleSend is governed by the SelleSend Shipping Terms & Policy and the Insurance Policy Terms.

5. Suspension & termination

We may suspend or terminate access if (i) you breach these Terms or the AUP, (ii) you fail to pay outstanding balances, including billing discrepancies, after notice, or (iii) suspension is required by law, sanctions, or a carrier directive.

6. Disclaimers

THE SERVICE IS PROVIDED "AS IS" AND "AS AVAILABLE". SELLESEND DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT.

7. Limitation of liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, SELLESEND'S TOTAL LIABILITY FOR ANY CLAIM ARISING OUT OF OR RELATING TO THE SERVICE WILL NOT EXCEED THE GREATER OF (a) THE AMOUNTS YOU PAID TO SELLESEND IN THE 12 MONTHS PRECEDING THE CLAIM OR (b) USD 100. SELLESEND WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES.

8. Governing law

These Terms are governed by the laws of the State of California, without regard to its conflict-of-laws provisions. Disputes shall be resolved in the state or federal courts located in San Diego County, California.

9. Changes

We may modify these Terms by posting an updated version. Material changes will be highlighted in-app. Your continued use of the Service after the effective date constitutes acceptance.

